

MISSOURI Department of Public Safety Division of Fire Safety



FY2025 Version 1.0

ASPIRATION

Collaborate to provide a proactive approach for the public safety of Missourians

THEMES

Team Member Engagement

INITIATIVES

 Automation of internal processes for logistics and travel

to make requests more efficient

 Increase usage of Intranet Site for information sharing and ease of access.

and accurate

- All-staff meetings and training sessions for team building, the introduction of new employees, and education for new policies, laws and rules affecting DFS staff
- Review and improve existing electronic processes in all units to ensure efficiency.

Inform and Educate

- Update of division website for a better customer experience and more efficient use of data and information
- Create videos available to the fire service to inform and educate about Acadis Learning Management System and how to access on control their training records with the Division of Fire Safety.
- Educate the Fire Service about the Voluntary Firefighter Critical Illness Pool, how to access the services, and know the benefits of it.

Stakeholder Support

- Test and implement new amusement ride database and acquire customer portal for better oversight of the industry and increase customer satisfaction
- Update fireworks statutory and rule language to increase safety and better support the fireworks industry for Missouri
- Implement the newly acquired Acadis workforce portal for Fire Department Training Officer for the to have control of training and career advancement for personnel.

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